Drug Treatment Funding Program (DTFP)

Ontario Systems Projects

Addictions Ontario

Community of Practice Meeting

December 8, 2011

Ontario DTFP

**Drug Treatment Funding Program
Ontario Systems Projects**

What is the DTFP?

Background

Through consultations with provincial and territorial governments and non-governmental organizations, Health Canada developed the **Drug Treatment Funding Program (DTFP)** in 2008 as part of the Treatment Action Plan under the National Anti-Drug Strategy.

The DTFP is a federal contribution program designed to support provinces and territories in their efforts to strengthen evidence-informed substance abuse treatment **systems**; and address critical gaps in substance abuse treatment **services**, particularly for at-risk youth.

Evolved from a previous cost-sharing agreement between the Federal and provincial/territorial governments that flowed funding for substance use treatment under "Vocational Rehabilitation"

National Treatment Strategy (2008)

- **Systems Approach (tiered framework)**
  Treatment is everyone's business

2. **Knowledge Exchange**
   Better use of knowledge and two-way connection between research and practice

3. **Performance and Measurement**
   Building our business case and being accountable and quality improvement

4. **Stigma and discrimination**
   Getting to the roots of the problem

Investment areas

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The DTFP supports sustainable improvement in the quality and organization of substance abuse treatment systems through investments in the following areas:

IMPLEMENTATION OF EVIDENCE INFORMED PRACTICE	STRENGTHENING EVALUATION & PERFORMANCE MEASUREMENT	LINKAGE & EXCHANGE

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What is the DTFP?

National –level Projects

In addition to the provincial and territorial projects being funded through the DTFP, three national/multi-jurisdictional projects have been funded:

Process at Provincial Level

Health Canada is the lead Federal Ministry on DTFP and called for proposals in these investment areas from each provincial and territory.

1. **Promoting Evidence-Based System Development**
   Canadian Centre on Substance Abuse

2. **Enhancing Youth-Focused, Evidence-Informed Treatment Practices Through Cross-Sectoral Collaboration**
   National Youth Concurrent Disorders Capacity Building Team – CAMH, Ontario Core Project Working Group

3. **Development of Needs-Based Planning Models for Substance Use Services and Supports in Canada**
   CAMH

Ontario Systems Projects

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Ontario Systems Projects by investment area

Approximately $6.78 million has been committed to fund twelve Ontario Systems Projects and a comprehensive independent evaluation, beginning April 1, 2011 and ending March 31, 2013.*

*Seven Service Level Projects have also been funded in the Province.

Project	Project Lead/Organization
IMPLEMENTATION OF EVIDENCE INFORMED PRACTICE	
Best Practice Assessment Procedures Project	Brian Rush, CAMH
Peer Support Services: Best Practices Project	Janis Cramp, Addictions Ontario
Trauma and Substance Abuse: Developing Best Practice Standards	Nancy Bradley, Jean Tweed Centre
STRENGTHENING EVALUATION & PERFORMANCE MEASUREMENT	
Client Outcome Monitoring Project	Brian Rush, CAMH
Client Satisfaction Project	Brian Rush, CAMH
Assessment/Benchmark Addictions Treatment Costs Project	Brian Rush, CAMH
Youth Services System Review Project	Gloria Chaim & Joanna Henderson, CAMH
Addiction Treatment Data Elements and Provincial Service Categories Project	Claudio Rocca, DATIS, CAMH
Residential Support Services Evaluation Project	Janis Cramp, Addictions Ontario
Supportive Housing Evaluation Project	David Kelly, OFCMHAP
LINKAGE & EXCHANGE	
Ontario Mental Health and Addiction Knowledge Exchange Network Project	Heather Bullock, CAMH
The "Making Gains" Project	David Kelly, OFCMHAP

Advisory structure for Ontario Systems Projects

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Overarching advisory structure

A steering committee composed of MOHLTC and project leads for DTFP-funded Ontario Systems Projects, together with an advisory panel of people with lived experience in addictions and family members*, will provide insight and guidance for the suite of initiatives in Ontario.
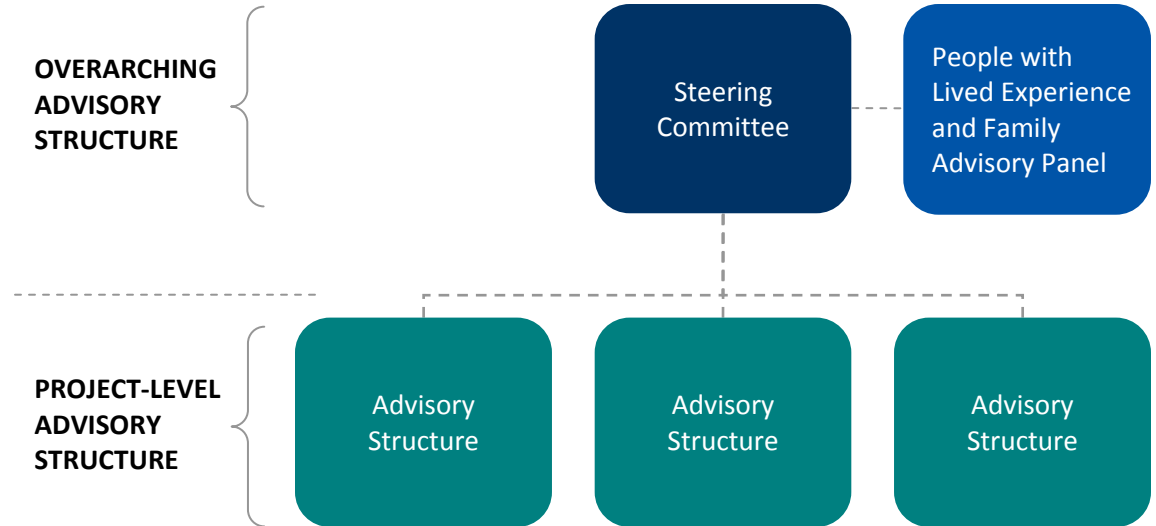
Project-level advisory structure

Advisory structures provide advice and support for individual projects or groups of projects.

*Note: We consider 'family members' to include anyone that a person with lived experience considers to be family.

OVERARCHING ADVISORY STRUCTURE

Steering Committee

People with Lived Experience and Family Advisory Panel

PROJECT-LEVEL ADVISORY STRUCTURE

Advisory Structure

Advisory Structure

Advisory Structure

Why Are We Talking about DTFP today?

- Early and clear call for stakeholder engagement throughout the mental health and addiction sector

- Provincial scope of work

- Projects and knowledge generated have greatest opportunity for impact if jointly developed and shared
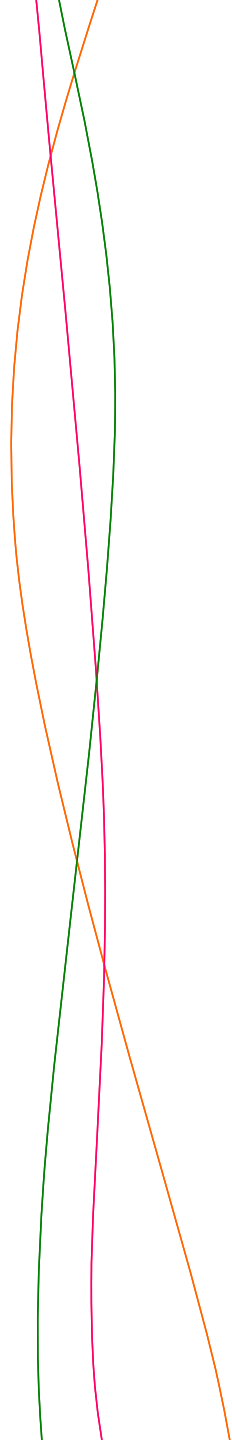
Peer Support Services: Best Practices Project

The development of best practices and tools for front line workers to ensure that peer support services are provided in the best way possible and are appropriately incorporated into the specialized addictions treatment system.

Project Lead: Janis Cramp

ADDICTIONS ONTARIO
LIFELINES TO HEALING

How will this project benefit Ontario?

This project will identify best practices for active engagement with mutual aid and peer support resources and will provide front line workers with the necessary tools to ensure that peer support services are provided in the best way possible and are appropriately incorporated into the specialized addition treatment system. Best practice development in peer support would help a current system of support to function in a more coordinated and integrated way. It would assist in acknowledging peer support as a viable component of addiction treatment and recovery.

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IMPLEMENTATION OF EVIDENCE INFORMED PRACTICE

Trauma and Substance Abuse: Developing Best Practice Standards

The development of guidelines and core competencies to support addiction workers working with clients who have a history of trauma.

Project Lead: Nancy Bradley

How will this project benefit Ontario?

Best practices guidelines developed through this initiative will, when implemented, lead to improvements in addiction workers' ability to engage and provide appropriate services and referrals to substance-involved women who have experienced trauma.

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Best Practice Assessment Procedures Project

The development and implementation of a revised protocol for the standardized assessment of clients entering the addictions treatment system in Ontario.

Project Lead: Brian Rush

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

How will this project benefit Ontario?

Standardized, comprehensive and evidence-based assessment is an important part of treatment planning. New standardized assessment procedures were introduced in 2001 for use with all clients entering the addictions treatment system in Ontario and were later evaluated in 2006. This project will address the recommendations from this evaluation as well as the best available evidence regarding screening and assessment for substance use to develop and implement a revised protocol for standardized assessment in Ontario.

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Client Outcome Monitoring Project

The development and implementation of a system to monitor the outcomes for clients who have participated in addictions treatment services in Ontario.

Project Lead: Brian Rush

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

How will this project benefit Ontario?

Monitoring the recovery of clients is an important part of assessing the performance of the Ontario substance use treatment system and of planning enhancements to improve treatment quality and build capacity. This project will develop and pilot an evidence-based protocol for recovery monitoring to determine the feasibility of implementing a recovery monitoring system for Ontario. Overall, the results are expected to make an important contribution to Canada's National Treatment Strategy.

Client Satisfaction Project

The development and implementation of a sustainable standardized provincial program to assess client satisfaction with addiction treatment services in Ontario based on the SSS-30 and the SSS-RES.

Project Lead: Brian Rush

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

How will this project benefit Ontario?

Measuring client satisfaction provides an important perspective on the quality and performance of substance use treatment services and systems. While some substance use treatment programs in Ontario currently assess client satisfaction, it is not being done consistently. This project will review, select and implement an evidence-based, sustainable and standardized provincial program to assess client satisfaction in all publicly-funded addiction treatment services in Ontario. It is expected that this program will contribute to an overall comprehensive system of outcome monitoring for addictions treatment services in Ontario.

Assessment/Benchmark Addictions Treatment Costs Project

A program that will assess and compare the cost of addictions treatment services in Ontario.

Project Lead: Brian Rush

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

How will this project benefit Ontario?

Assessing and comparing the costs of addictions treatment services is a key part of measuring the performance of individual treatment services. Standardized cost measures can provide comparative benchmarks and is necessary to developing strategies to increase the efficiency and overall cost-effectiveness of the treatment system. This project will develop and pilot a standardized program of cost reporting and comparisons for addiction treatment services in Ontario. Cost measures resulting from this program can also be used in comparisons with other jurisdictions and is expected to make an important contribution to Canada's National Treatment Strategy.

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Youth Services System Review Project

A review of the current continuum of addictions services available to youth, ages 12-24, in Ontario, identifying gaps and opportunities for collaboration and enhancement.

Project Leads: Gloria Chaim and Joanna Henderson

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

How will this project benefit Ontario?

This project will provide an overview of the landscape of addictions services available to youth across sectors and settings in Ontario; and insights and strategies for closing gaps and smoothing pathways to care.

**Drug Treatment Funding Program
Ontario Systems Projects**

Update

The Youth Services System Review project team has taken an innovative approach to its advisory structure. It is consulting with a number of existing advisory groups representing a broad range of stakeholders, spanning mental health and addictions. To date, the project team has met with eight distinct advisory groups. These groups have helped to identify who the team should be talking to in the course of the system review, and to articulate the questions that should be asked about youth substance use services in Ontario.

Next steps include a survey and interviews with service providers and other stakeholders from various sectors, and focus groups with youth and families to gather diverse perspectives on youth services addressing substance use..

camh

Centre for Addiction and Mental Health
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Addiction Treatment Data Elements and Provincial Service Categories Project

A review of mandatory data elements and Provincial Services Categories currently collected by the Province's addiction treatment data system (DATIS) to ensure the integrity of each element, its utility for planning, and accountability, and its alignment with the Province's Addiction Strategy.

Project Lead: Claudio Rocca

How will this project benefit Ontario?

Population needs change over time. It is important to revisit required data fields regularly to ensure that the data collected accurately reflect current needs and system capacity to meet those needs. This helps policymakers, planners, providers and researchers address areas needing improvement to ensure the best possible outcomes for Ontarians.

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Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

DATIS

Addiction Treatment Data Elements and Provincial Service Categories Project

Update

With the project team in place, the project is now in the process of reviewing data elements. As part of this review, the project team is looking to leverage best practices from other jurisdictions with comprehensive and well-structured addictions systems, both within Canada, and internationally. Australia and the United Kingdom are among the countries being consulted. In moving forward, DATIS will generate a comprehensive document outlining suggested shifts and transition times to a revised Addictions data environment.

The project is receiving strategic guidance from a shared Advisory Committee with those projects lead by Dr. Brian Rush. This is due to the connection between the work and the need to ultimately implement within the DATIS Software environment the breadth of recommendations stemming from Dr. Rush's work.

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Residential Support Services Evaluation Project

An evaluation that will be used to develop and implement best practices and service standards or guidelines for residential support services.

Project Lead: Janis Cramp

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How will this project benefit Ontario?

This project will complete a comprehensive, systemic evaluation of residential supportive services, identifying and documenting both existing and emerging best practices, and developing and disseminating the tools training and support so that best practices are being adopted and applied in residential support programs system-wide. The development of standards or guidelines should result in improved health outcomes for persons completing withdrawal management services.

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Supportive Housing Evaluation Project

A systemic evaluation of a supportive housing program targeted to people with problematic substance use that will be used to develop and implement best practices and service standards or guidelines for supportive housing.

Project Lead: David Kelly

Ontario Federation of Community
Mental Health and Addiction Programs

Sharing Resources, Exploring Common Issues

How will this project benefit Ontario?

A comprehensive evaluation identifying potential best practices will help ensure that supporting housing services in Ontario is successfully achieving the specific needs of individuals facing the challenges of addiction.

This evaluation will help to improve all programs of addiction related supportive housing in Ontario.

Supportive Housing Evaluation Project

Update

The Ontario Federation of Community Mental Health and Addiction Programs has begun its literature review on Addiction Supportive Housing, and will begin surveying Addiction Supportive Housing agencies across the province. OFCMHAP has met with its Joint Steering Committee, developed a terms of reference and solidified a project plan.

Ontario Federation of Community Mental Health and Addiction Programs

Sharing Resources, Exploring Common Issues

Ontario DTFP

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Evidence Exchange Network (formerly OMHAKEN)

Promoting the use of research evidence in decision-making by providing an infrastructure to connect research to mental health and addictions research stakeholders across Ontario, developing targeted KT products and tools and supporting interactive exchanges.

Project Lead: Heather Bullock

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

EENet
Evidence Exchange network

How will this project benefit Ontario?

This project will replace past ad-hoc patterns of cooperation and knowledge exchange with a sustainable mechanism that will support ongoing interaction among mental health and addiction researchers, policy makers, practitioners and clients to promote evidence informed planning, decision making and program management across the province.

How can you get involved?

All interested stakeholders are invited to become members of the network. You will be alerted to opportunities to participate in network activities and events. Contact Keri West at keri_west@camh.net for more information.

LINKAGE & EXCHANGE

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The "Making Gains" Project

Transforming an established conference to encourage greater system dialogue, evidence-informed practices and interventions, networking and informal information exchange consistent with the DTFP objectives for this investment area.

Project Lead: David Kelly

Ontario Federation of Community Mental Health and Addiction Programs
Sharing Resources, Exploring Common Issues

How will this project benefit Ontario?

The "Making Gains" Project will encourage dissemination of leading practices, policies and innovation from all Ontario system projects funded through the DTFP. The event will help to bring together many diverse components of mental health and addiction services, and highlight outcomes and the effectiveness of current mental health and addiction initiatives across the province.

How can you get involved?

There will be a great deal of opportunity for involvement in this project. Please contact Tanya Bostock at projects@ofcmhap.on.ca for more information.

The "Making Gains" Project

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Update

The Ontario Federation of Community Mental Health and Addiction Programs and its partners are currently working with the Ministry to identify a date to hold the "Making Gains" knowledge exchange event. A Planner has been selected, and the Steering Committee has met to discuss the planning of the knowledge exchange event. The "Making Gains" partnership is looking forward to beginning the planning shortly!

Ontario Federation of Community
Mental Health and Addiction Programs

Sharing Resources, Exploring Common Issues

Measuring success

Evaluation

A comprehensive systems focused evaluation will be conducted for individual Ontario projects and the overall provincial initiative. The evaluation will be led by Sanjeev Sridharan from The Evaluation Centre for Complex Health Interventions at St. Michael's Hospital.

Questions such as:

"What has DTFP contributed to the Ontario treatment system"?

"How sustainable are these contributions? "

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Project Lead: Heather Bullock

camh
Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

E2net
Evidence Exchange network

How will this project benefit Ontario?

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How can you get involved?

All interested stakeholders are invited to become members of the network. You will be alerted to opportunities to participate in network activities and events. Contact Keri West at keri_west@camh.net for more information.

Knowledge exchange through a 'network of networks'

What is Evidence Exchange Network?

Evidence Exchange Network (EENet; formerly OMHAKEN) aims to enhance the capacity of mental health and addictions researchers, consumers, families, providers, planners and policymakers to collaboratively engage in the production, communication and utilization of health services research and evaluation in Ontario.

The EENet Management and Resource Centre is located at the Health Systems and Health Equity Research Group at CAMH.

How will EENet support the DTFP in Ontario?

EEnet is the vehicle through which knowledge exchange will take place for the suite of initiatives receiving funding through the DTFP in Ontario.

EENet will leverage its network of networks and targeted knowledge translation and exchange products and tools to bring visibility to Ontario's DTFP-funded projects. EENet will also develop and maintain a web presence for DTFP initiatives in Ontario and support the individual communications needs of each project.

EEnet
Evidence Exchange network

EENet's KE role for DTFP

- EEnet is the vehicle through which knowledge exchange will take place for the suite of systems initiatives receiving funding through the DTFP in Ontario

- EENet will leverage its '**network of networks**' and targeted knowledge translation and exchange products and tools to bring visibility to Ontario's DTFP-funded systems projects

Staff support

EENet has a network Manager/Director, 3 Knowledge Brokers, a Communications Associate, and 0.5 Resources and Events Coordinator, either in place or coming on board shortly, to support the KE needs of the Ontario Systems Projects and provide further linkage provincially and nationally.

Communications Plan

- EENet, in consultation with Project Leads and the Steering Committee, has developed a communications plan for the Ontario Systems Projects

- The plan is a working document that will be adapted and refined to respond to individual project needs and the needs of the overall suite of initiatives

- It identifies the communication goals, activities, vehicles, audiences, and roles and responsibilities of key stakeholders

Communication Goals

✓ To engage, and facilitate communication among, key stakeholders directly involved with projects

✓ To support individual project communication needs

✓ To keep stakeholders apprised of project developments

✓ To increase awareness of and amplify the DTFP-funded initiatives

✓ To promote uptake of project findings and recommendations

Audiences

Communications about the Ontario Systems Projects will be sent to a broad range of stakeholders regularly and at key stages of the initiative, and will be modified to meet their needs and preferences. Identified audiences include:

- Ministry of Health and Long-Term Care and other relevant Ministries (i.e., Community and Social Services, Children and Youth Services, Municipal Affairs and Housing)

- Community addictions agencies

- Addictions service providers

- Housing and homelessness programs

- Consumer/survivors, family members

- Local Health Integration Networks

- Health Canada

- DTFP National Network

Activities

**Drug Treatment Funding Program
Ontario Systems Projects**

Select activities	Progress
Host launch event/convene stakeholders	• On October 13 and 14 EENet and the MOHLTC, with support from the OFCMHAP, hosted the launch in Toronto • Over 100 stakeholders (including project teams and advisory groups, policymakers, planners, practitioners and people with lived experience) participated in workshops designed to build capacity and identify knowledge exchange needs for the initiatives
Develop and maintain web presence	• EENet has developed a web space for the Ontario Systems Projects – **www.ontariodtfp.ca** • Each project has a "microsite" where they can post project updates
Create quarterly eNewsletter	• The first issue of the Ontario Systems Projects newsletter will be disseminated on December 13th to the EENet Listserv • Steering Committee and Project Leads will disseminate the newsletter to their networks

Leverage partners' communication vehicles	• EENet has contributed three DTFP-related stories to CMHA-Ontario's Mental Health Notes:
	    o Introducing the DTFP Ontario Systems Projects
	    o Announcing the launch of the website
	    o Discussing the launch event

Future Activities

EENet has committed to lead and/or support the following activities:

- Developing & executing KE plans for each DTFP project

- Continuing to convene stakeholders to discuss KE priorities

- Providing seed funds for KE project activities

- Participating in the DTFP evaluation

- Connecting Ontario to other DTFP projects across Canada

DTFP Cross-Canada Webinar Series

- In its connecting role, and in response to expressed interest from stakeholders and project teams, EENet is presenting a webinar series to connect stakeholders across provinces and territories as we work towards the shared goal of improving our substance abuse treatment systems

- The first webinar will take place on January 19th and will feature PEI's DTFP

People with Lived Experience and Family Member Advisory Panel

- EENet issued an invitation to people with lived experience in addictions/problematic substance use and family members to participate on an advisory panel for the suite of Ontario Systems Projects

- The purpose of this panel is to ensure the perspectives of people with lived experience and families are adequately represented in the individual projects and in the initiative as a whole

- The Advisory Panel will provide advice and feedback and will engage in a dialogue with the Steering Committee throughout the life of the program

- Roughly 15 people have committed to participating, representing mental and health and addictions consumer/survivor, family member and youth perspectives

- The first meeting of the Advisory Panel will take place in January, 2012

![Ontario DTFP - Drug Treatment Funding Program Ontario Systems Projects]

Engaging Ontario in DTFP

DTFP Ontario Systems Projects by the numbers*

Steering Committee Members	**15**
People with Lived Experience & Family Member Advisory Panel members	**15**
Project Advisory Structures	**8**
Total number of people on Steering Committee and Advisory Structures	**140+**
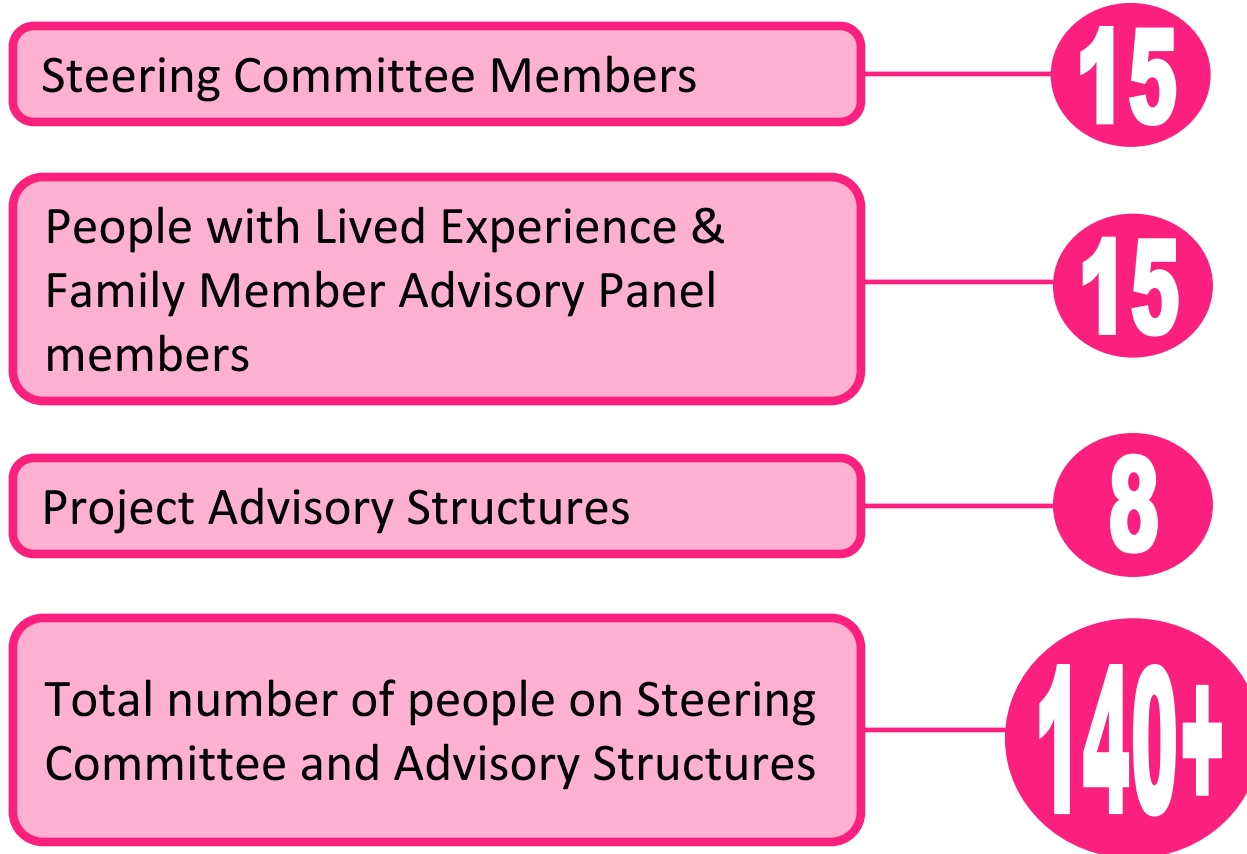
* Note that these figures are approximate

Other current EENet activities

- Convening Steering Committee

- Rebranding

- Website redevelopment

- Research Report Round-Up

- Research Snapshots (partnership with York University's Knowledge Mobilization Unit)

Connecting the Dots...

Connecting the Dots…
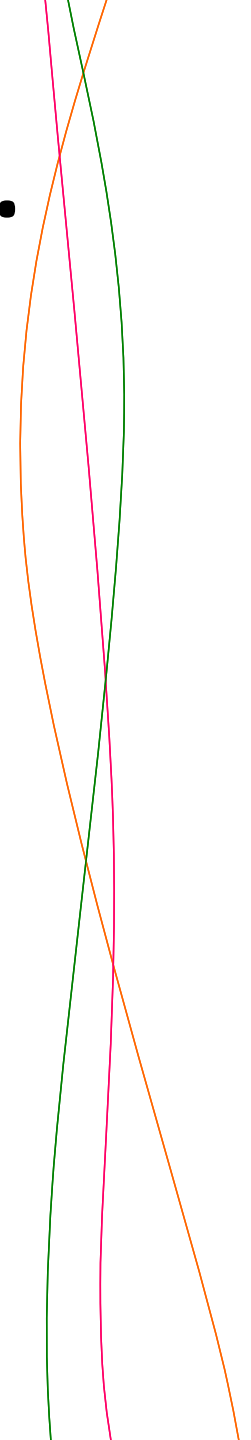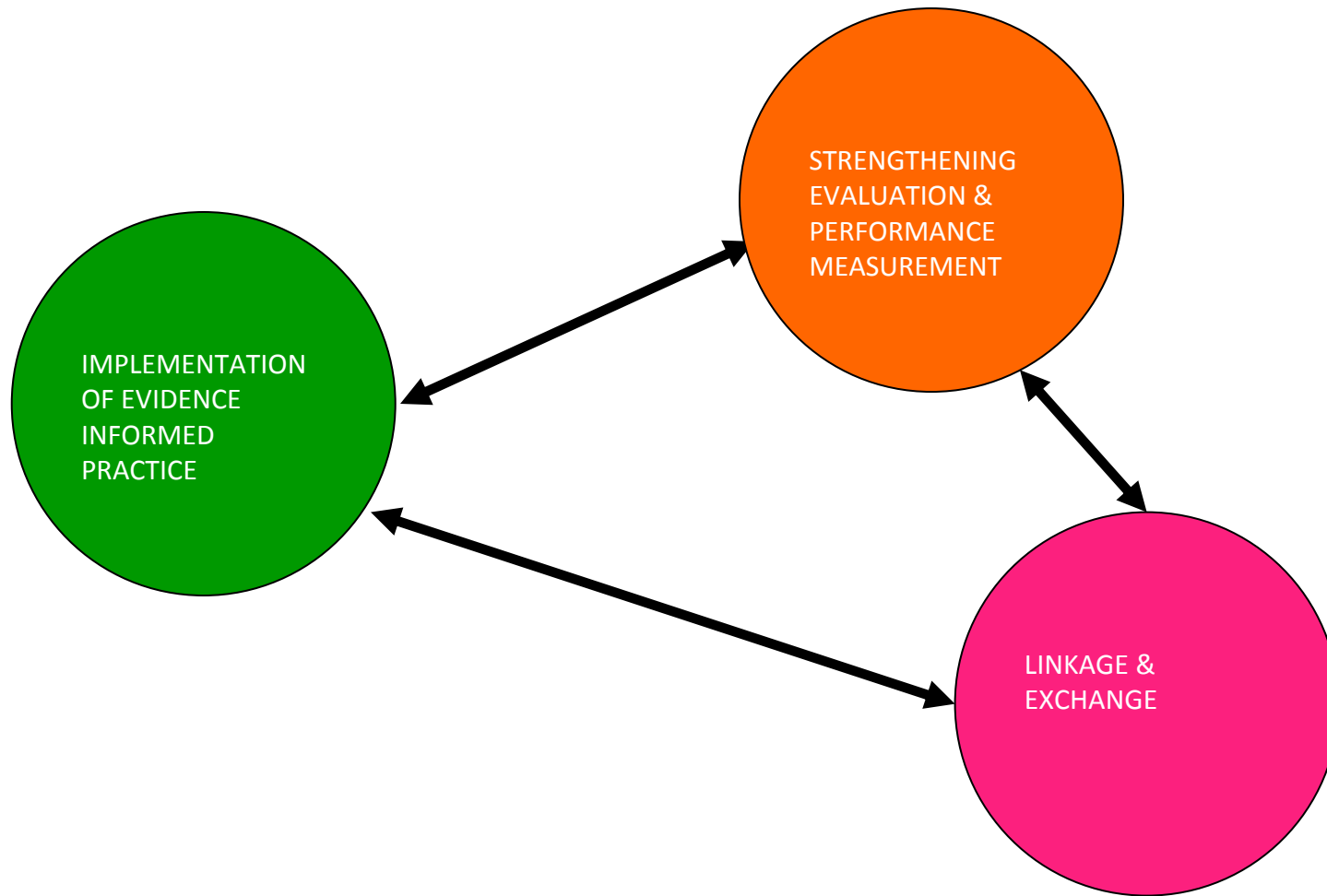
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Related and Integrated Projects:

• Client Perceptions of Care

• Screening and Assessment

• Costing Project

• Recovery Monitoring

• DATIS

• EENet
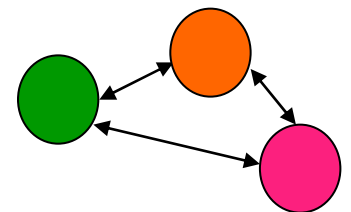
Connecting the Dots…

- DATIS
    - IT infrastructure for Screening, Assessment and Recovery Monitoring pilots via Catalyst
    - Linked to the Costing Benchmark project through its review of Provincial Service Categories

- Screening, Assessment and Outcome Monitoring
    - Integration of tools and processes

- Pilot site selection and implementation
    - Can one site do it all?
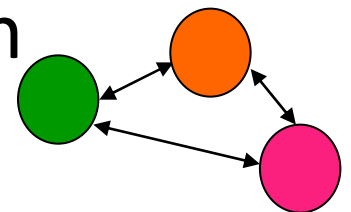
Connecting the Dots...

- Advisory and Working Group Structure

- EENet – the mechanism for KE between projects and out to the field

- DTFP Ontario Systems Evaluation

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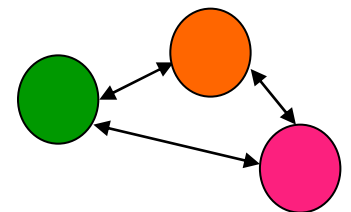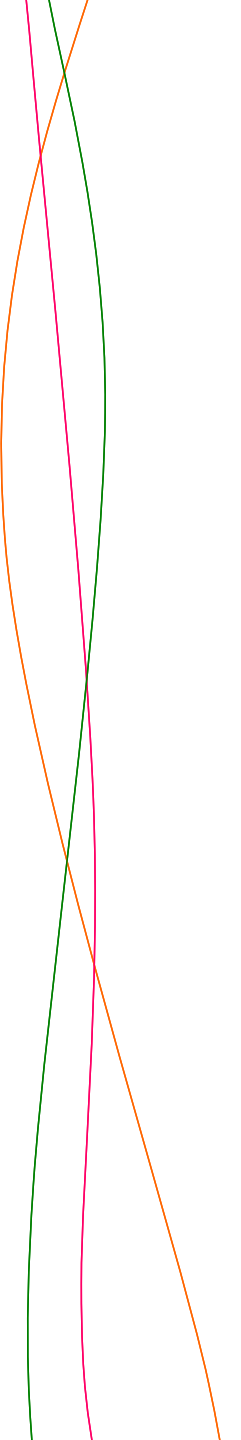
EVOLUTIONS…

Evolutions

- Client Satisfaction to Client Perception of Care

- "Assessment" to a Staged Framework that also includes "Screening"
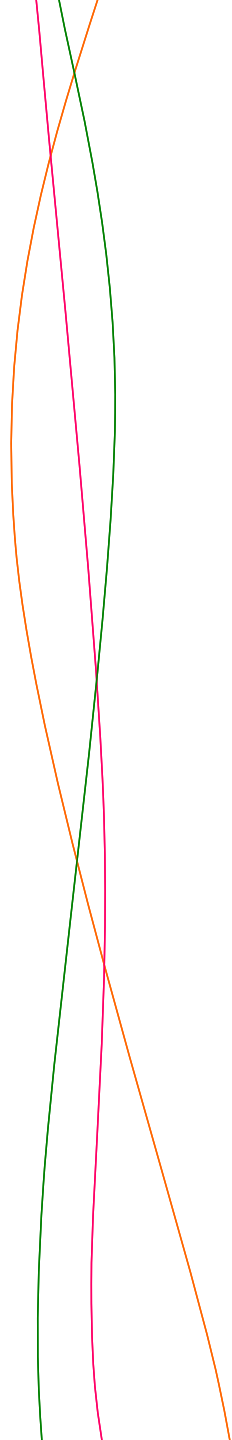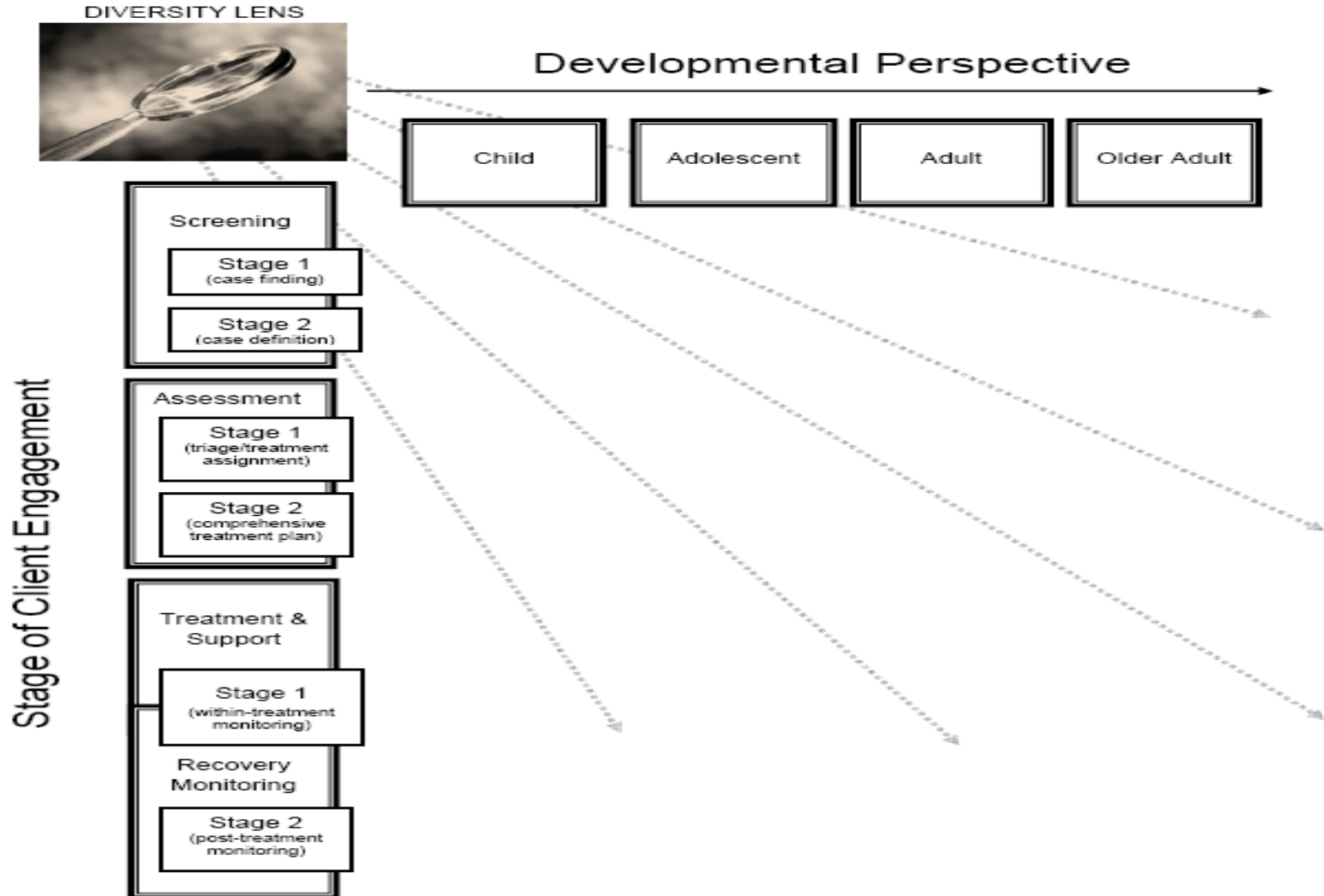
- Outcome Monitoring to Recovery Monitoring
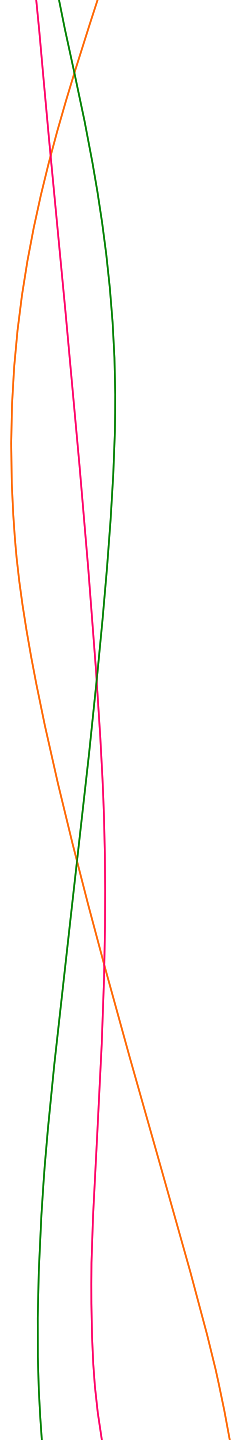
Evolutions…

Client Perception of Care vs. Satisfaction

• Satisfaction is a complex construct that requires a determination of what is received, what is expected, and the gaps.

• Measures of perception of care ask more directly about the care experience—a potentially stronger indicator for quality improvement.

• Respondents tend to report high levels of satisfaction, even though dissatisfaction might be voiced in open-ended questions or other feedback formats such as focus groups

Evolutions…

DIVERSITY LENS

Developmental Perspective

| Child | Adolescent | Adult | Older Adult |

Stage of Client Engagement

Screening
- Stage 1 (case finding)
- Stage 2 (case definition)

Assessment
- Stage 1 (triage/treatment assignment)
- Stage 2 (comprehensive treatment plan)

Treatment & Support
- Stage 1 (within-treatment monitoring)

Recovery Monitoring
- Stage 2 (post-treatment monitoring)

Evolutions…

Outcome Monitoring to Recovery Monitoring

- Better reflects the <u>chronicity</u> of substance use problems for the most severe

- Provides a focus on the <u>continuous</u> monitoring of treatment outcomes

- Places an emphasis on <u>return to treatment</u> for those clients in need

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PROJECT UPDATES

Screening, Assessment and Recovery Monitoring

- Developed our Advisory and Working Group structure
  - Assessment and Outcome Monitoring
  - Perception of Care
  - Costing
  - All sit on the Advisory Committee
- Conducted a comprehensive literature review on the screening and assessment tools and outcome monitoring processes

Screening, Assessment and Recovery Monitoring

- Completed two Environmental Scans (screening and assessment and recovery monitoring) of substance use agencies across Ontario
  - Asked about tools and processes used, outcomes measured overall satisfaction

- Results
  - 90 – 97% reported using screening and/or assessment tools
  - Considerable confusion regarding the definitions of, and differences between, screening and assessment   processes
  - Within-Treatment Monitoring: 80%
  - Post-Treatment Monitoring: 40%

Screening, Assessment and Recovery Monitoring

- Consulted with addiction and mental health stakeholders via the Working Groups and Project Advisory Committee and other networks to obtain feedback regarding the proposed tools and protocol

- Consultations regarding potential overlay with existing Admission and Discharge Criteria and Assessment Tools (ADAT)

Screening, Assessment and Recovery Monitoring Tools and Data Collection

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IMPLEMENTATION OF EVIDENCE INFORMED PRACTICE

STRENGTHENING EVALUATION & PERFORMANCE MEASUREMENT

Instrument	Baseline	Recovering Monitoring (Follow-Up)	
		Within-treatment	3- and 6-month check-up
Global Appraisal of Individual Needs- Short Screener (GAIN-SS) – CAMH-modified	√		
Modified Mini Screener (MMS) OR Psychiatric Diagnostic Screening Questionnaire (PDSQ)	√		
Global Appraisal of Individual Needs-Quick3 (GAIN-Q3) – MI	√		
Ontario Within-Treatment Outcome Measure for Addictions (OWTOM-A)		√ (Monthly)	
Global Appraisal of Individual Needs-Quick3 (GAIN-Q3) – Standard			√

Screening, Assessment and Recovery Monitoring

Confirmed Pilot Sites

- Rideauwood Addiction and Family Services (Ottawa)
- Four Counties Addiction Services Team (Peterborough)
- Addiction Services of Thames Valley (South Western Ontario)
- Hastings/Prince Edward County Addiction Program (Belleville)
- Youth Child and Family Program – CAMH (Toronto)
- Exploring WMS and Supportive Residential options

Submitted study protocol to Research Ethics Board (REB) December 1st

Client Perceptions of Care

- Literature review completed
  - Peer-reviewed journals
  - 45 tools identified

- Environmental scan
  - Contacted all mental health and addiction agencies in Ontario using Connex database
  - 30% response rate
  - Majority of tools developed in-house

Client Perceptions of Care

- Tool development
  - All tools, including a tool jointly developed by CAMH and Accreditation Canada, were assessed according to validity, usage, length, and relevance
  - 8 tools were selected from this process
  - All items were collated according to domain for review by the Working Group

Client Perceptions of Care

- Tool development
  - Items reflect a perception of care perspective rather than a satisfaction perspective
  - Working Group narrowed short-list down to 31 items for outpatient and 38 items for inpatient
  - Final version to be complete in January 2012
  - French translation

Client Perceptions of Care

- Domains
  - Access / Entry to services
  - Services provided
  - Participation / rights
  - Therapists/Support Workers/Staff
  - Environment
  - Disengagement / discharge
  - Recovery / outcome
  - Overall

Client Perceptions of Care

- Ethics
  - REB application to be submitted in February 2012

- Pilot Sites
  - Targeting approximately 20 pilot sites from both the mental health and substance use sectors; most sites are confirmed
  - Sites represent diversity of clients (e.g. gender-specific, youth, Indigenous, ethno-racial and immigrant, etc.), services and Ontario contexts

- Family/significant other version under development

Costing Project

- Completed situation analysis of current issues with data standards, quality and reporting, and exploration of linkage to DATIS DTFP project

- Drafted literature review related to categories of substance use services and methodologies for cost comparisons

- Drafted a research protocol:
  - Refined objectives of pilot tests;
  - draft protocol for standardized reporting of costs and rates of service delivery within functional centres;
  - development of algorithms to compute ratios and benchmarks
  - summary of system consultations

Costing Project

Pilot Site Selection Criteria

- Range of Functional Centres addressed

- Combination of small and large services

- Separate from, or compatible, with pilot sites for other projects

- Willingness of agency to use new "service provider interaction" metric

- Data quality history

- Regional variation

- Service populations addressed

- Opportunity for benchmarking

- Associated costs

NEXT STEPS

Next Steps

Drug Treatment Funding Program
Ontario Systems Projects

DIVERSITY AND HEALTH EQUITY

- Realistic approach for project timelines
- MOHLTC Health Equity Impact Assessment Training and Implementation*
- OCAN First Nations Advisory Committee and others

*Objectives:

1. Help identify unintended potential health equity impacts of decision-making (positive and negative) on specific population groups
2. Support equity-based improvements in policy, planning, program or service design
3. Embed equity in an organization's decision-making processes
4. Build capacity and raise awareness about health equity throughout the organization

Next Steps

**Drug Treatment Funding Program
Ontario Systems Projects**

- Finalize instruments
  - Client Perceptions of Care (including youth and family components)
  - Canadian version of the GAIN-Q3 instruments
  - Cross-walk with ADAT tools
- Finalize follow-up component with provincial team
- Database development and plans for electronic data linkage by Drug and Alcohol Treatment Information System (DATIS) and Chestnut Health Systems
- Contract development
- Confirm training model and provide training at pilot sites
  - Multi-modal training to include local "Study Leads" with face-to-face training and Webinar format for all pilot site staff

Next Steps

- Study implementation:
  - Screening, Assessment & Recovery Monitoring: March, 2012
  - Client Satisfaction: April, 2012
  - Costing: April, 2012

- Recruitment and data collection
  - Including a qualitative component to include focus groups with site staff to gain further insight into the usage and feasibility of the tools and processes

- Pilot site support
  - On-site contacts
  - Weekly teleconferences

Next Steps

- Fidelity Monitoring

- Data Analysis and Reporting
  - Client Perceptions of Care to include psychometric analysis of tool
  - To include staff and client perceptions of tools and processes

- Evaluation
  - Our own processes to assess feasibility and sustainability
  - Also via DTFP Ontario Evaluation

- Renewed funding??

    – First step is renewal of Federal Anti-drug Strategy

    – Second step is renewal of Treatment System component with priorities identified

    – Third step another round of provincial and territorial proposals for extension and new projects

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For more information and to stay updated about DTFP, visit us at www.ontariodtfp.ca